

## What Services May Be Available?

### CORE MEDICAL SERVICES

**Primary Medical Care:** Services by a doctor or nurse for check-ups and management of HIV

**Medical Case Management Services:** Social worker to help patients get healthcare and other services to improve health

**Medications Program:** Certain medications for people with no other payment resources

**Health Insurance Services:** Payment of medical care co-payments, deductibles, and premiums

**Dental Care:** Dental services by qualified dental professionals

**Early Intervention Services:** HIV counseling, testing, and referrals to connect newly diagnosed to care

**Mental Health Services:** Treatment and counseling for people with a diagnosed mental health disorder

**Substance Use Treatment Services:** Outpatient substance use treatment and/or counseling to address substance use issues

**Home Healthcare:** Care provided by a home health aide, personal caretaker, attendant, licensed healthcare worker or nurse

### SUPPORTIVE SERVICES

**Emergency Financial Assistance:** Short-term payment of utilities & other critical needs

**Food Bank:** Food & supplies such as hygiene items, household cleaning supplies, fruit, vegetables, dairy, etc.

**Health Education/Risk Reduction:** Education about HIV transmission and living healthy

**Home Delivered Meals:** Meals for those who are homebound and cannot shop for themselves

**Housing Assistance:** Emergency rental assistance to keep people in medical care

**Legal Services:** Services related to powers of attorney, do-not-resuscitate orders, wills, trusts, bankruptcy proceedings, and any legal interventions necessary to ensure access to eligible benefits

**Medical Transportation:** Transportation to help clients access healthcare services

**Medical Nutrition Therapy:** Nutritional education, counseling and nutritional supplements related to disease progression and prevention

**Psychosocial Support:** Counseling, support groups, and/or peer support services

**Referral for Healthcare:** Direction to healthcare, benefits and related services to keep people in medical care

### How to Enroll

Persons living with HIV/AIDS (PLWHA) can receive services by contacting a case manager or any service agency.

Eligibility is based on income and need. Different programs may have different criteria for eligibility.

The case manager might ask for the following documents, proving financial and residency status:\*

- Documentation of HIV Diagnosis
- Proof of low or no income
- Documentation of any sources of health insurance
- Proof of residency or some form of identification

\*The case manager may be able to help you get these documents if you don't have them.

**ALL SERVICES ARE CONFIDENTIAL**



**Healthy Life**  
**Healthy Community**  
**Ryan White**



## Our Mission

*The New Orleans Regional AIDS Planning Council (NORAPC) will develop and maintain a comprehensive system of care for People Living With HIV/AIDS (PLWHA) in the Eligible Metropolitan Area (EMA) that is culturally sensitive and of the highest quality to ensure all PLWHA live with dignity.*

**For info about data and planning, contact  
NORAPC 504-821-7334**

Brandi Bowen	Program Director
Gregory Howell III	Trainer/Coordinator
Peter Harrison	Health Planner

**For info about services and providers  
contact, Office of Health Planning (OHP)  
504-658-2800**

Fran Lawless	Director
Vatsana Chanthala	Quality Manager

NORAPC is the public planning body  
for the Office of Health Policy's  
Ryan White Part A Program  
(504) 821-7334  
[www.norapc.org](http://www.norapc.org)



**NO Regional AIDS Planning Council**

**INFORMATION IS SUBJECT TO CHANGE  
Resources are very limited!  
Agencies may offer additional services,  
but all services may not be available now.**

**Belle Reve**  
3037 Royal St., New Orleans, LA 70117  
504-945-9455  
[www.bellerevenola.org](http://www.bellerevenola.org)  
Medical/Non-Medical Case Management  
Psychosocial Support Services

**Concerned Citizens for a Better Algiers**  
1409 Nunez St., New Orleans, LA 70114  
504-362-1066  
[www.ccfbano.org](http://www.ccfbano.org)  
Psychosocial Support Services  
Outpatient Substance Use Treatment

**CrescentCare**  
2601 Tulane Avenue Ste. 500, New Orleans, LA 70119  
504-821-2601  
[www.crescentcarehealth.org](http://www.crescentcarehealth.org)  
Dental Care  
Emergency Financial Assistance  
Food Bank  
Health Education  
Health Insurance Assistance  
Home Delivered Meals  
Home Health Care  
Housing Assistance  
Legal Services (AIDS Law)  
Medical/Non Medical Case Management  
Medical Nutrition Therapy  
Medical Transportation  
Medications Program  
Mental Health Services  
Outpatient Substance Use Treatment  
Primary Medical Care  
Psychosocial Support Services  
Referral for Healthcare  
Treatment Adherence

**FACES Program**—A Program of CrescentCare  
4640 Carrollton Ave., Ste. 130, New Orleans, LA 70119  
504-821-4611  
[www.noaidstaskforce.org/faces](http://www.noaidstaskforce.org/faces)  
Medical/Non Medical Case Management  
Medical Transportation  
Mental Health Services

**Frontline Legal Services**  
631 St. Charles Avenue, New Orleans, LA 70130  
504-452-5224  
[www.frontlinelegalservices.org](http://www.frontlinelegalservices.org)  
Health Education/Risk Reduction

**Priority Health Care**  
4700 Wichers Drive Ste. 300, Marrero, LA 70072  
504-309-6057  
124 Westbank Expressway, Gretna, LA 70053  
504-509-4800  
[www.priorityhealthcare.org](http://www.priorityhealthcare.org)  
Early Intervention Services  
Medical/Non Medical Case Management  
Medical Transportation  
Medication Program  
Primary Medical Care

**Project Lazarus**  
2824 Dauphine Street, New Orleans, LA 70117  
504-949-3609  
[www.projectlazarus.net](http://www.projectlazarus.net)  
Outpatient Substance Use Treatment

**St. Thomas Community Health Center**  
1936 Magazine St, New Orleans, LA 70130  
504-529-5558  
[www.stthomaschc.org](http://www.stthomaschc.org)  
Medical/Non-Medical Case  
Management  
Medical Transportation  
Primary Medical Care

**Southeast LA Area Health Education Center**  
1302 J.W. Davis Dr., Hammond, LA 70403  
985-345-1119  
[www.selahec.org](http://www.selahec.org)  
Medical/Non Medical Case Management  
Dental Care  
Food Bank  
Medical Transportation

**T-Cell Clinic**  
Ruth U. Fertel/Tulane Community Health Center  
711 North Broad St., New Orleans, LA 70119  
504-609-3582  
[www.rftch.org](http://www.rftch.org)  
Medical/Non-Medical Case Management  
Medical Transportation  
Primary Medical Care

**University Medical Center New Orleans—  
Infectious Disease Center**  
2000 Canal Street, New Orleans, LA 70112  
504-702-5700  
[www.umcno.org](http://www.umcno.org)  
Dental Care  
Emergency Financial Assistance  
Health Insurance Assistance  
Medications Program  
Primary Medical Care

**For Services...**  
contact any agencies listed  
in this flyer or for more resources  
call the number listed below.

Statewide HIV/STD Infoline:  
(800) 992-4379  
[www.hiv411.org](http://www.hiv411.org)